

Trading Standards Officer – Heart of the South West

**Permanent | Full Time 37 hours per week
(we offer flexible working options)**

Heart of the South West Trading Standards Service.

Salary Range: Grade F (£33,024 – £36,648) or G (£37,336 – £41,418) per annum depending on qualifications and experience. A market supplement of £3,000 per annum is currently available to those officers on Grade G. Newly qualified officers are welcome to apply and would start on Grade F with full training and support given to progress to Grade G through our Career Progression Scheme.

Office Base: We have offices in Barnstaple, Exeter, Kingsteignton, Plymouth, Torquay and Wellington and offer a combination of home and office working.

About Us:

The Heart of the South West Trading Standards Service is an ambitious and forward thinking Service, jointly commissioned by Devon, Plymouth, Somerset and Torbay Local Authorities. We are one of the largest Trading Standards Services in the Country, covering two stunning coastlines; Dartmoor and Exmoor National Parks and multiple areas of outstanding beauty as well as the cathedral city of Exeter, the historic port of Plymouth, the English Riviera and the county town of Taunton.

We undertake every aspect of Trading Standards activity and strive for innovation in our approach to regulation and Service delivery, providing both first class customer service to the public and excellent opportunities and benefits for our staff. The successful candidate will be expected to complete enforcement and regulatory duties across a wide range of Trading Standards legislation. Our Service priorities for the year ahead include tackling rogue traders, scams and illicit tobacco alongside taking appropriate action to ensure food allergens and standards are maintained. If you have the ambition, enthusiasm and passion to help us in this work, then this could be the role for you.

All of our officers are expected to share their knowledge and skills across the Service. If successful, you will join us in delivering a wide

variety of work including high priority food and safety inspections, engaging in multi agency work and dealing with complaints through a variety of bespoke advice, visits and appropriate enforcement action, including prosecutions in line with our enforcement policy.

We can offer flexible/hybrid working. There is an expectation that you will be able to attend meetings in person when required as well as carry out visits across our Service area. As we cover a large geographical area, travel is to be expected.

For more information on the post or an informal discussion about the role, please contact **Rosie Rowe** (Compliance Team Manager) on **01392 386911** or **Ben Newell** (Business and Commercial Team Manger) on **01392 381266**.

Closing Date: Sunday 21st July 2024.

**Anticipated Interview Dates: Tuesday 6th or
Wednesday 7th August 2024.**

**Apply Now: [Trading Standards Officer - Ref 6501 Apply Now](#)
(devonjobs.gov.uk)**

- DCC embraces the positive benefits of a diverse workforce and is committed to providing an environment that is inclusive and safe. We welcome applications from people who share our commitment to stop discrimination, challenge inequality and promote diversity across Devon. More information can be found on our [Equality and Diversity webpages](#).
- [Happy to Talk Flexible Working](#) - The Council offers flexible working arrangements in terms of when and where people work e.g. hybrid working, part-time, condensed hours etc.
- We are committed to safeguarding and promoting the welfare of children and vulnerable adults and expect all staff and volunteers to share this commitment.
- This role requires the ability to fulfil all spoken aspects of the role with confidence and fluency in English.
- Personal data we collect from you will be processed in accordance with the [Applicant privacy notice](#).
- For more information about Working for Devon please visit [our Working for Devon page](#).
- This role requires a DBS disclosure.