

Trading Standards Assessor

£37,500 - £43,000 per annum | 12 month Fixed Term Contract

This is an exciting opportunity to help reduce consumer detriment in the home improvement and vehicle servicing and repair sectors. As an Assessor you will play a vital role in ensuring that the businesses endorsed as Which? Trusted traders meet the high standards of the scheme, treat consumers honestly and fairly, are adequately insured and competent to carry out the work they do and do not pose a risk to the reputation of Which.

Key responsibilities include:

- Conducting assessments visits of businesses applying to become a Which? Trusted trader and those already endorsed as a Which Trusted trader in line with Which? Trusted Trader standards and requirements ensuring that criteria are fully checked, Trader actions explained and recommendation for endorsement is made.
- Undertaking the required preparation checks prior to assigned trader assessment visits escalating any concerns to the Team Leader.
- Preparing rejection communications for traders where we do not want to progress their application.

More information can be found on our website here.

<https://careers.which.co.uk/jobs/trading-standards-assessor-12-months-ftc-secondment-london-united-kingdom>

About you:

- You'll be an experienced Trading Standards professional holding a recognised trading standards qualification proactive in everything you do and a great problem solver with a collaborative approach. You have the ability to communicate effectively with a wide range of audiences to a very high standard and have a track record in building effective relationships.
- You'll have experience assessing businesses to ensure that they are in compliance with legal requirements and understand obligations under contract law and operate within "best practice"

This role offers home based working, with travel across the UK (the assessor will need to cover face to face assessments from North London to the Midlands, including Essex and East Anglia and from time to time may need to travel further afield), and a requirement to attend the Cardiff office once a quarter) when dealing with consumers.

The logo for 'Which?' is displayed in a large, bold, black font. The question mark is a standard black font, while the 'i' in 'Which?' has a red dot.